



## Limited Warranty Policy for

## SALO® Solar Panels

01/01/2021

**1. Limited Product Warranty.** Salo Tech Ltd. ("Salo Tech") warrants that its photovoltaic modules branded as Salo panels ("Salo panels") will be free from material defects in materials and workmanship under normal application, use, installation, operation and service for a period of fifteen (15) years from the date of sale to the end user customer ("Customer") that purchases Salo panels from Salo Tech directly or from an authorized channel partner or installer. If Salo panels do not confirm to the foregoing Limited Product Warranty, Salo Tech will, at its sole option, either repair or replace Salo panels, or refund a prorated portion of the purchase price paid by the Customer. If replaced or repaired, the replacement or repaired Salo panels will be covered by this Limited Product Warranty for the remainder of the defected Salo panels' Limited Product Warranty period. This Limited Product Warranty does not warrant a specific power output, which is exclusive covered under the Limited Output Warranty set forth in Section 2 below.

**2. Limited Power Output Warranty.** Salo Tech additionally warrants that Salo panels shall (i) during the first twenty five (25) years from the date of sale, produce at least eighty percent (80%) of the minimum power output rating, where the minimum power output rating is the rated power minus the applicable tolerance, as specified in Salo panel's Warranty Information sheet attached. Power output shall be determined by Salo Tech and measured under Standard Test Conditions ("STC") using a method, measurement equipment, and laboratory acceptable to Salo Tech. This Limited Power Output Warranty applies only to Salo panels installed, operated, and serviced according to Salo Tech documentation and only if the lost power is due to a material defect in material or workmanship. If Salo panels do not confirm to the foregoing Limited Power Output Warranty, Salo Tech will, at its sole option, (i) repair or replace Salo panels, (ii) provide supplemental Salo panels to meet the minimum power output, or (iii) refund a prorated portion of the purchase price commensurate with the lost power, as reasonably determined by Salo Tech.

**3. Limitation of Remedies.** THE REMEDIES SET FORTH ABOVE ARE THE EXCLUSIVE REMEDIES FOR ANY BREACH OF WARRANTY BY SALO TECH. The sole purpose of these exclusive remedies is to provide for the repair, replacement, or supplementation of Salo panels, or refund of a portion of the applicable purchase price, in the event of a breach of warranty at Salo Tech's option. This exclusive remedy shall not be deemed to have failed its essential purpose so long as Salo Tech is willing and able to replace or repair the nonconforming Salo panels, provide supplemental Salo panels, or provide a refund for such Salo panels as described under the terms of foregoing limited warranties. This warranty is in lieu of all other warranties. Salo Tech's failure to enforce any of the terms or conditions of warranty in this warranty policy will be not construed as a waiver of that provision or any other terms and conditions of these warranties.

**4. Effectivity, Transfer.** The warranties in this warranty policy are only effective if Salo panels were purchased directly from Salo Tech or from an authorized channel partner or installer, Salo panels were installed in an approved application in accordance with Salo Tech documentation. The warranties in this warranty policy are transferable to an assignee only when Salo panels remain installed in the original location. Transferred warranties shall remain in effect for the time period remaining in the term of the respective original limited warranties.

**5. Warranty Exclusions.** The warranties do not apply to any damage, malfunctions, or failures of Salo panels which, in the judgement of Salo Tech, have been subject to:

- a. misuse, abuse, neglect, alteration, accident, vandalism, or excessive wear and tear;
- b. improper or inadequate installation, application, maintenance or cleaning, or failure to otherwise use reasonable care in maintaining Salo panels;
- c. negligence in use, storage, transportation, or handling;
- d. installations not in conformance with Salo Tech specifications, installation manuals, operation manuals, and maintenance instructions;
- e. application to substrates or materials that have not been approved by Salo Tech;

- f. damage or corrosion caused by substrates, roofing materials, or their properties, such as corrosion resistance, thermal expansion and contraction, and water sealing properties;
- g. lack of compliance with applicable codes;
- h. repair by anyone other than Salo Tech or Salo Tech's approved repair technician;
- i. power failure, power surges, lightning, fire, falling objects, flood, insect or animal damage, or other events or accidents outside Salo Tech's reasonable control;
- j. altered, removed, or illegible Salo panels surface or any evidence thereof; or
- k. damage due to water pooling on Salo panels surface or any evidence thereof; or
- l. damage or corrosion due to environmental pollution, such as soot, chemical vapors, acid rain, or salt water.

The warranties do not cover any transportation costs for return of Salo panels or for reshipment of any repaired Salo panels, costs associated with installation, removal or reinstallation of Salo panels, or costs associated with any other system components or parts other than Salo panels.

**6. Warranty Limitations.** EXCEPT AS EXPRESSLY SET FORTH IN THIS WARRANTY POLICY, SALO TECH MAKES NO REPRESENTATION OR WARRANTIES OF ANY KIND WHATSOEVER, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NONINFRINGEMENT. TO THE FULLEST EXTENT PERMITTED BY LAW, UNDER NO CIRCUMSTANCES WILL SALO TECH BE LIABLE FOR ANY SPECIAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF USE, OR LOSS OF REVENUES ARISING DIRECTLY OR INDIRECTLY FROM THE SALE OR USE OF ANY PRODUCTS (INCLUDING SALO PANELS), WHETHER SUCH CLAIM IS BASED ON WARRANTY, CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE. UNDER NO CIRCUMSTANCES SHALL THE LIABILITY OF SALO TECH FOR NONCONFORMING PRODUCTS EXCEED THE PURCHASE PRICE PAID TO SALO TECH FOR THE PARTICULAR SALO PANELS INVOLVED. THE RIGHTS AND LIMITATIONS IN THIS DOCUMENT MAY NOT AFFECT LEGAL RIGHTS EXISTING UNDER MANDATORY APPLICABLE LAWS. FURTHER, SALO TECH EXPRESSLY DISCLAIMS ANY LIABILITY RESULTING FROM USE OF THIRD PARTY PRODUCT(S).

**7. Return Policy, Contact Information.** A Customer seeking to make a claim covered by this warranty policy must immediately notify the party who sold Salo panels, or authorized Salo Tech representative, or Salo Tech directly. Warranty claims must be submitted to Salo Tech with description of the claimed defect, Salo panels' serial numbers, and evidence indicating the purchase date. Salo Tech will not accept the return of any Salo panels unless it has given prior written authorization in the form of a validly issued return material authorization. In the event that a claimed defect is denied and Salo panels have been shipped to Salo Tech for evaluation of the claimed defect, Salo Tech is not responsible for packing and transportation costs, if any, to return Salo panels.

**PURPOSE**

This manual is for SaloSolar solar PV module (hereinafter referred to as Module); introduce safety and maintenance information of module installation. Please read this manual carefully before you start the installation, follow the rules strictly during the installation.

**DISCLAIMER OF LIABILITY**

Because the use of this manual and the conditions or methods of installation, operation, use and maintenance of module are beyond SaloSolar's control, SaloSolar does not accept responsibility and expressly disclaims liability for loss, damage, or expense arising out of or in any way connected with such installation, operation, use or maintenance. No responsibility is assumed by SaloSolar for any infringement of patents or other rights of third parties, which may result from use of the module. No license is granted by implication or otherwise under any patent or patent rights. The information in this manual is based on SaloSolar's knowledge and experience and is believed to be reliable; but such information including product specification (without limitations) and suggestions do not constitute a warranty, express or implied. SaloSolar reserve the right to change the manual, the PV produce, the specifications, or product information sheets without prior notice.

**QUALITY ASSURANCE**

SaloSolar provide 15 years ensure for materials and process of module in 15 years after module sold. 12 years ensure for 90% output, 25 years ensure for 80% output.